

No Worries 4 Pets Service Agreement

Welcome to No Worries 4 Pets!

The terms of this document apply to all the pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any and all locations the owner designates for service. Client must have legal rights to place the animals in the care of pet sitters, kennels and veterinary clinics. No Worries 4 Pets cannot service a home with "visiting" pets, or animals that do not belong to the resident of the service site without separate sets of all required forms, accepted and signed by each rightful owner(s).

Hold Harmless Agreement

Client acknowledges the inherent risks in pet care services and by receiving service from No Worries 4 Pets, Client is agreeing to hold No Worries 4 Pets, its employees, contractors and other staff or assigns harmless for any accident, illness, disappearance or injury to their pet, up to and including death.

Client is responsible for pet-proofing the house and yard, security fences, gates and latches. No Worries 4 Pets will not be responsible for the health, well-being, death, injury, disappearance or legal consequences of any pet with unsupervised access to the outdoors, accidental or otherwise.

Client agrees to secure the home upon leaving the premises. No Worries 4 Pets will re-secure the home to the best of their ability at the end of each visit. No Worries 4 Pets does not accept responsibility for security of the premises, damage or loss if other individuals have access to the Client's home or if the home is not properly secured. Client will notify No Worries 4 Pets of everyone who has been granted access to the home during the service period. All other individuals that visit the home will leave a log of their visit in a place where it can be viewed by the Pet Care Specialist.

No Worries 4 Pets is not responsible for any loss or damage to the home or property of the Client or others that is beyond the control of the Pet Care Specialist. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations No Worries 4 Pets will attempt to contact the Client and then the emergency contact before making a subjective decision in dealing with the problem. All repairs and related fees (including emergency service time and coordination fees) will be paid by the client, or fully reimbursed to No Worries 4 Pets within 14 days. Likewise, No Worries 4 Pets is not liable for any loss or damage to the property of the Client or others in the event of a burglary or other crime that should occur while under this contract.

No Worries 4 Pets is not responsible for wilted, dead or otherwise unhealthy plants. No Worries 4 Pets will endeavor to follow your written instructions as precisely as possible, but cannot be held responsible for unfavorable results. Please place your indoor plants together on a waterproof surface in plain sight, as your Pet Care Specialist is not responsible for water damage or missed plants.

Client agrees to discuss any concerns with No Worries 4 Pets within 24 hours of their return or the end of the service period.

Medical:

No Worries 4 Pets is authorized to seek any emergency veterinary assistance needed during the performance of their duties, at the sole cost of the Client, as directed in the Veterinary Release. If treatment from the Client's designated veterinary facility is unavailable, No Worries 4 Pets will seek treatment at an alternative facility. No Worries 4 Pets is not, however, responsible for the health and well-being of the animal.

Veterinary Release

I ask No Worries 4 Pets to inform the attending clinic or veterinarian of my requested total diagnosis and treatment limit of

\$ per pet/all pets (most common values are (\$200, \$1000, or unlimited). I understand that efforts will be made to contact me regarding any treatments, illness, injury, or potential problems as soon as the condition is deemed not life threatening and /or contact is possible. I understand that No Worries 4 Pets works hard to prevent accidents and injuries, and that such problems may occur no matter how well a pet is cared for. I agree to allow No Worries 4 Pets to use their best judgment in handling these situations and I understand that No Worries 4 Pets assumes no responsibility for the actions and decisions of the veterinary staff, the health, or death of my pet(s).

I will assume full responsibility for the payment or reimbursement of any and all veterinary services rendered, including but not limited to diagnosis, treatment, grooming, medical supplies and boarding. Such payments will be made within 14 days of the initial incident. I also agree to be responsible for all special service fees assessed by the pet sitter for emergency transportation, care, supervision or hiring of emergency care givers, and will pay such fees within 10 days of each incident.

I further authorize No Worries 4 Pets and my primary veterinarian(s) to share all of the medical records of all of my animals with veterinary clinics in an emergency in the interest of providing the best care for my ill or injured animal(s). Every dog, cat, and other animal at the site of service will be current (per my veterinarians recommendations) on its rabies vaccinations, prior to the arrival of any care giver. I will also make arrangement to guarantee that each animal will remain current on its rabies vaccinations throughout each service visit.

I agree to notify No Worries 4 Pets of any signs of injury or possible illness before my visit as the condition appears. No Worries 4 Pets reserves the right to cancel service at any location where a pet with a potentially infectious condition exists. No Worries 4 Pets strives to provide clean, safe service to each of our clients. In doing so, No Worries 4 Pets strongly recommends that each pet be vaccinated, de-wormed and protected from harmful insects according to veterinarian recommended standard.

This agreement is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time No Worries 4 Pets provides care for one or more of my pets. I understand that this agreement applies to all of the pets placed in the care of No Worries 4 Pets. In signing this contract I agree that I have the sole authority to make health, medical and financial decisions regarding the animals that will be scheduled to receive service.

Supplies and Equipment

No Worries 4 Pets will provide the necessary equipment needed to complete their assigned tasks, including leashes, harnesses, poop scoopers/bags and crates used for transport. Client agrees to provide all other items needed for the care of their pet such as adequate food, water and bowls, medicines and cat litter. Client agrees to have current vaccination and ID tags firmly affixed to the collars of all pets that will be going outdoors. Client authorizes the purchase of any additional items that may be necessary for the satisfactory performance of duties and/or the safety and well-being of their pet(s). Client agrees to be responsible for payment of such items, as well as service fees for obtaining said items, and will reimburse any expenditures by No Worries 4 Pets within 14 days.

Injury to Pet Care Specialist, Other Persons and Other Pets

Client will be responsible for all medical expenses and damages resulting from an injury to a Pet Care Specialist, other persons, or other pets by the Client's pet. Client agrees to indemnify, hold harmless, and defend No Worries 4 Pets and/or the Pet Care Specialist, in the event of a claim by any person or animal injured by the pet while in the performance of their duties.

Emergencies:

If No Worries 4 Pets is unable to perform the requested services due to illness, injury, emergency or some other unforeseen event, Client authorizes a replacement Pet Care Specialist to be assigned. It is suggested that arrangements be made with someone to evacuate your pet(s) in case of a disaster, weather related crisis or "Code Red". No Worries 4 Pets will endeavor to secure the pet's safety should such events occur, but cannot guarantee or be held responsible for it. In the event that any of my pets appears to be ill, injured or at significant risk or experiencing a medical problem at the start of service or while in the care of No Worries 4 Pets, I give permission to No Worries 4 Pets to seek veterinary service from a veterinarian or veterinary clinic. My preferred veterinary services are listed on each individual pet information disclosure. Other veterinarians or emergency care clinics chosen by No Worries 4 Pets are acceptable.

Keys:

Keys will be marked with a code to protect the identity of the Client and their home. While keys are in the possession of the Pet Care Specialist, they will be kept securely on the Pet Care Specialist's person or be stored at an undisclosed secure location. Should the Client's key become lost or stolen, the Pet Care Specialist will pay for key replacement. Client agrees to hold No Worries 4 Pets harmless for any and all consequence(s) of loss. Client agrees that re-keying their home or service location will be at the Client's sole expense, should they feel the need. If the Pet Care Specialist is unable to gain entry to the home with the keys provided, the Client agrees to allow No Worries 4 Pets to engage the services of a professional locksmith. Client agrees to pay all locksmith fees within 14 days.

Future services:

Client authorizes this electronically signed contract to be a valid approval for services so as to permit your No Worries 4 Pets to accept all future telephone, verbal, mail or email reservations and enter the client's home without additional electronically signed contracts or written authorizations. No Worries 4 Pets reserves the right to terminate this contract at

any time due to non-payment or if it is determined, at the sole discretion of No Worries 4 Pets, that the Client's pet poses a danger to the health and safety of itself, other pets, other people, or the Pet Care Specialist. If concerns prohibit the Pet Care Specialist from caring for the pet, the Client authorizes the pet to be placed in a kennel (or previously arranged location) with all charges (including but not limited to transportation, kenneling, tranquilizing, treating, accessing and liability) to be the responsibility of the Client. Please contact No Worries 4 Pets directly at the phone number in the header of this contract or through our online scheduler to arrange for future services.

No Worries 4 Pets agrees to provide services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of the services as an express consideration thereof, the client expressly waives and relinquishes any and all claims against the No Worries 4 Pets, its employees, contractors and other staff or assigns, except those arising from negligence. Claims of negligence that involve a hired independent contractor, hired by No Worries 4 Pets will be the responsibility of the independent contractor and/or the company they represent. All hired independent contractors are required to carry liability insurance through a reputable company.

This agreement is valid from the date signed, and replaces any prior Client Agreement or Legal Considerations agreements. The Client agrees to any future No Worries 4 Pets term changes relayed verbally to the client, mailed or emailed in writing to the client, or posted on our website under the heading "[Requirements and Policies](#)". The Client states that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.

Katherine McCarter, the owner of No Worries 4 Pets, welcomes your questions, comments, and feedback during any point in the process (before, during, or after) of our caring for your animal(s). If you have any questions, please contact us.

If you have any questions, please contact us at (425) 444-9322 or katherine@noworries4pets.com

Typing your name in the box below indicates you agree with our Terms and Conditions.

What Next?!

1. After completing this form, save a copy and please email it to katherine@noworries4pets.com.
2. Sit back, enjoy your favorite beverage and relax. Your pet is in good hands!

Client/Owner Name: Today's Date: